

CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE
Monday 17th October 2016 at 1000 hours in the Council Chamber,
The Arc, Clowne

Item No.		Page No.(s)
	<u>PART A – FORMAL</u> <u>PART 1 OPEN ITEMS</u>	
1.	<u>Apologies for Absence</u>	
2.	<u>Urgent Items of Business</u> To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972	
3.	<u>Declarations of Interest</u> Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of: a) any business on the agenda b) any urgent additional items to be considered c) any matters arising out of those items and if appropriate, withdraw from the meeting at the relevant time.	
4.	Minutes of a meeting held on 19 th September 2016.	3 to 7
5.	List of Key Decisions & Items to be Considered in Private. <i>(Members should contact the officer whose name appears on the List of Key Decisions for any further information).</i>	8 to 14
6.	Draft Procurement Strategy	To Follow
7.	Employee Survey Results	Presentation
8.	Work Plan	15 to 17
9.	REMINDER: Joint Scrutiny Training - Making Effective Use of Overview and Scrutiny: A scrutiny skills workshop at Mill Lane, Wingerworth on 3 rd November 2016. This is a full day training session and lunch will be provided. Please can you let Abby Brownsword or Claire Millington know if you will be attending.	
	<u>PART B – INFORMAL</u> The formal meeting of the Improvement Scrutiny Committee ends at this point. Members will meet informally as a working party to carry out their review work. This meeting is closed to the public, so members of the public should leave at this point.	
10.	Scrutiny Review of Heating Costs to Tenants in Properties with a District Heating Scheme – Final Report	